

ANNUAL REPORT

Fiscal Year 2016 • July 1, 2015 - June 30, 2016



Check out our website: www.famservcc.org and



Family Service: Creating healthy solutions to isolation

People need positive social interactions throughout their lives



“It’s good not to feel all alone when you need help.”

That’s what a woman told us in a client survey. As simple as it sounds, she hit upon something profound.

Feeling that she isn’t alone had a significant impact on her well-being.

And research has proven that she’s right!

Chelsey Byers Gerstenecker, University of Illinois Extension, recently reported in the News-Gazette on social isolation. She shared the following facts from a national campaign launched by The National Association of Area Agencies on Aging along with the AARP Foundation. The purpose is to raise awareness of the growing problem of social isolation and loneliness affecting millions of older Americans.

According to AARP’s Framework for Isolation in Adults over 50 (May 2012):

- An estimated one in five adults over age 50 is affected; approximately 8 million Americans;
- Prolonged isolation can be as bad for your health as smoking 15 cigarettes a day;
- People who are isolated have been found to have higher rates of chronic health issues, a weakened immune system, and are more likely to suffer from depression and anxiety.

Top indicators that you may be susceptible:

- The top risk factor is living alone. In the US, 29% of people age 65-plus and almost 50% of women age 75-plus live alone;
- Research from the University of California San Francisco shows that older adults who describe themselves as lonely have a 59% greater risk of functional decline and a 45% higher risk of death.

Older adults are not the only vulnerable group in our community. Many people living alone for the first time or after a major change in their life circumstances are also susceptible. This includes young college students living alone and away from family for the first time. People who have recently separated or divorced, lost a job, or experienced other major financial setbacks are at higher risk. Individuals with chronic illness or disability and their caregivers are also vulnerable groups.

Family Service has the programs and expertise to help prevent and respond to isolation.

The Senior Resource Center: One number to call

Whether you need information or a referral, help with Medicare forms, rides to the doctor, home delivered meals, in-home assistance or caregiver support, our Senior Resource Center is the one number to call for older adults and their families who need any kind of assistance. We offer a range of services, experienced staff, and caring volunteers that keep people safe, ease their stress, and increase their socialization.

One client told us, “I was just discharged from hospital and was in crisis when your caseworker provided a sense of continuity and stability at a time I lost most of my independence and felt helpless. She successfully adjusts to my hearing and other limitations!! It is encouraging to know about the Senior Resource Center at Family Service and that I am not alone.”

Retired & Senior Volunteer Program (RSVP): More than 550 adults aged 55+ volunteer for area non-profits through RSVP. These older adults provide vital support to local charities. They also stay active, enjoy meaningful connections, and protect their own health while doing it. Typical volunteer comments include:

- “I enjoy helping people and volunteer more for myself than RSVP.”
- “After losing my wife, I feel that I am the one who benefits most from the volunteer work.”
- “I need to get out of the house and off the couch to keep my mind and body active.”

Self-Help Center: Humans are social beings and we know that shared experiences are meaningful. Support groups give you a chance to connect with others facing similar challenges. You may learn from other people’s shared wisdom and find that you rejoice in their triumphs just as they do in yours. You may also expand your perspectives and build better relationship skills too.

Our Self-Help Center assists more than 200+ support groups in our area; for information about specific groups check out our webpage at www.selfhelp.famservcc.org Our Self-Help Center sponsors a biannual conference and this year’s public event is timely; please join us!

Save the Date for Self-Help Center Conference

“Meaningful Communication for Meaningful Connection”

Friday, April 7, 2017 Hawthorne Suites, Champaign, IL
Keynote Speaker: Dr. Elaine Shpungin,
Director of the UIUC Psychological Services Center

Family Service has adapted to meet changing community needs for more than a century.

Please check out our centennial timeline in this report’s center pages. Many thanks to Beverly Kudeki for her design skills which share this amazing story beautifully.

SENIOR RESOURCE CENTER

Promoting opportunities for seniors to remain safe, healthy, and capable members of our community.

Homecare

253 seniors received 25,972 hours of non-medical in-home care:

- Allowing them to stay at home by preventing or delaying nursing home placement;
- Providing short-term post-hospital care;
- Providing supplemental assistance in choice living and residential facilities;
- Assisting with supportive care ---bathing and personal care, household tasks, bill paying, errands, meal planning and preparation;
- Providing much-needed planning and respite for family caregivers.



Senior Counseling and Advocacy

- Benefitted 2,158 seniors and their families with services that include outreach, counseling, friendly visiting, adult protective services, and family caregiver support;
- Provided information about community senior services to thousands of callers;
- Coordinated 56 nursing student volunteers who provided 386 hours of friendly visiting;
- Provided support and training for families caring for a senior and to seniors raising their grandchildren;
- Offered the evidence-based Chronic Disease Self-Management Program (CDSMP) and Diabetes Self-Management Program (DSMP) to the community and trained CDSMP and DSMP group leaders.



"[My HomeCare Assistant] was absolutely wonderful, capable, cheerful, and she was a joy during the time she was here. Thank you for this very helpful service. I look forward to the next time I will be using your service..."

(From a HomeCare client survey)

"My caseworker was fantastic. I am recovering from brain surgery and stroke and I get confused and don't understand. She helped me understand things and made me feel at ease."

(From a Senior Counseling & Advocacy client survey)

“This service has been a lifesaver; I have limited mobility and no bus service in my area. Thank you all for your help and kindness.”

(From a Senior Transportation client survey)

Senior Transportation

Working with a dedicated crew of volunteers, local cab companies and Champaign-Urbana MTD, Senior Transportation provided:

- Access to medical appointments and grocery shopping;
- “Quality of life” rides to reduce social isolation;
- 6,147 rides to 320 persons over 60.



Meals On Wheels

16,061 meals were delivered to the homes of 153 seniors and others unable to prepare meals for themselves. More than just a meal, the five day a week contact provides:

- Nutritious prepared meals, including special diets and optional sack suppers;
- Reassurance checks;
- Social contact;
- Community support through utilization of more than 300 volunteers.

“Having Meals on Wheels helps me have a balanced diet. Also, I have to do less grocery shopping. Meals are high quality.

Volunteers are always friendly and prompt.”

(From a Meals on Wheels client survey)

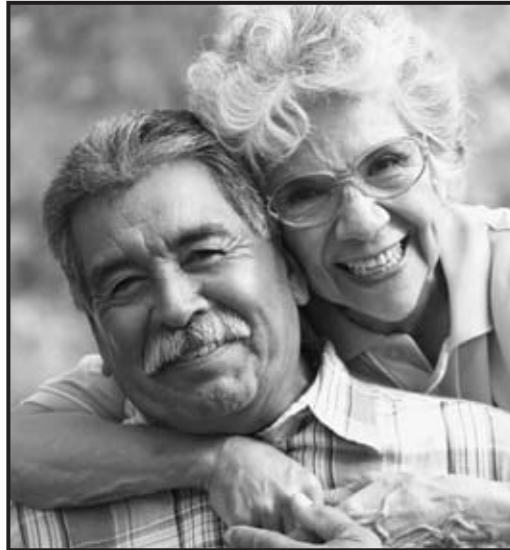


Kelly Hill (l) and Nancy Suchomski (r) delivering Meals on Wheels as members of the Women’s Business Council, one of our community partner organizations who deliver Meals on Wheels at least once a month.

RETIRED AND SENIOR VOLUNTEER PROGRAM (RSVP)

Promoting and supporting opportunities for seniors to be involved in the community through volunteerism and helping to solve community problems using senior volunteers, RSVP provided:

- Coordination and support (transportation, insurance, meals & recognition) for 553 senior volunteers;
- Almost 101,425 hours of volunteer service;
- Volunteer labor to more than 80 non-profit organizations in our area.



The staff of the RSVP program also coordinates the activities of the Helen Mary Stevick Senior Citizen's Center and their Food for Seniors program. The Center provides office space to RSVP at 48 Main St., in downtown Champaign.

FAMILY ADVOCACY AND SUPPORT

Supporting and advocating for families and individuals during times of challenge to promote successful transitions and healing.

Counseling

Our therapists provided 318 hours of counseling to 38 men, women, and children, addressing such issues as:

- Parenting and communication,
- Marital or family conflict,
- Anxiety,
- Life stresses and domestic violence.

A sliding fee scale assures that quality counseling is available to all who desire it, regardless of income.



"I am slowing down a little, as I am 80 years of age. My health is good, but I want to keep it that way. I think volunteering keeps you younger."

*(From an
RSVP Volunteer)*

"I can not thank you enough for all your support through this very difficult time in my life."

*(From a
Counseling client)*

“The facilitators did a great job of involving the class in conversation about adult vs. child information. It reminded me to be an adult. I like knowing I am not alone and there is hope.”

(From Children First class participant surveys)

“The Self-Helper newsletter is wonderful! I look forward to receiving it each quarter. It is a great resource for me professionally and it brings the entire helping community together. Keep up the good work!”
(From a local mental health therapist)

Children First

546 divorcing parents, court mandated to keep their child's best interest "first," attended the four-hour Children First program to:

- Learn about the impact of divorce on their children;
- Develop resources and new ways of relating to each other and their children.



The Self-Help Center

- Provided information on a wide variety of mutual support groups, designed to help group members address common concerns such as addiction and dependency, caregiver issues, grief, health, mental health and parenting;
- Assisted in developing and maintaining self help groups;
- Distributed the 15th edition of the Support Group Directory, listing more than 200 local support groups, and maintained a website at www.selfhelp.famservcc.org that received thousands of visits this year.

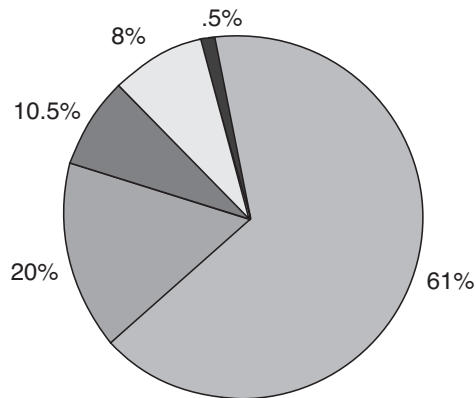


More Than 8,000 Individuals & Families Assisted in 2015-2016



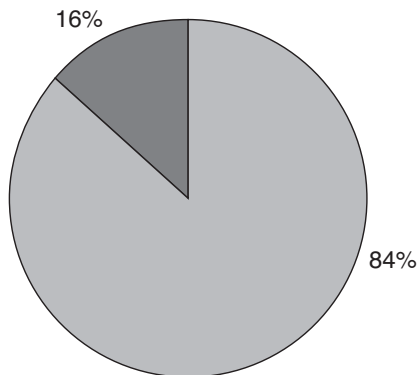
STATEMENT OF ACTIVITIES

For the Year Ended June 30, 2016



SUPPORT and REVENUE: \$1,573,893

- Grants/Contracts (61%)
- Client Fees (20%)
- Contributions (10.5%)
- United Way (8%)
- Other (.5%)



EXPENSES: \$1,603,012

- Program Services (84%)
- Administration & Fundraising (16%)

FY16 Family Service Funders:

BankChampaign; Carle; Champaign County; Champaign County Mental Health Board; City of Urbana/Cunningham Township; Community Foundation of East Central Illinois; Corporation for National and Community Service; East Central Illinois Area Agency on Aging; Illinois Department on Aging; Illinois Department of Human Services; Orange Krush; Ruth Hayward Masonic Fund; Stevick Foundation; United Way of Champaign County; Victor A. Hoersch Elderly Services Trust; Village of Rantoul.

A complete Financial Audit is available for review upon request at the offices of Family Service, 405 S. State, Champaign, IL.

FAMILY SERVICE

THE FIRST 100 YEARS

Evolving to meet changing community needs

1911

Family Service opens as United Charities of Champaign & Urbana

1914-18

World War I

Family Service adds new programs to help meet the growing needs of military members and their families.



1918

Spanish Flu

Influenza pandemic kills 3-6% of world population. Family Service hires a staff nurse to provide in-home care to the critically ill.

1920S

Farm Losses

As 25% of US farmers lose their farms, Family Service starts a job counseling program for those who are unemployed or displaced.



1930S

Great Depression & Dust Bowl Era

Family Service adds an employment center, a food pantry and counseling services. The agency serves three times as many new cases in 1931 as it did at the end of 1928.



1933-36

New Deal

FDR's programs help ease the crisis of the Depression, allowing Family Service to begin focusing on social services and partnerships with local hospitals.

1939-45

World War II

Family Service trains local law enforcement and health authorities on providing services to young women who follow military personnel to the community. Counseling and homemaker assistance are offered to wives of soldiers at war.



1940s-60s

Children's Services

Over these decades, Family Service provides child protective services, adds children's caseworkers to the staff and develops training for parents who need help with assuming the responsibilities of raising children.

1940S

Soldiers Return

Soldiers begin returning from war. Family Service helps families dealing with the challenges of rising unemployment and reintegrating servicemen.



1952

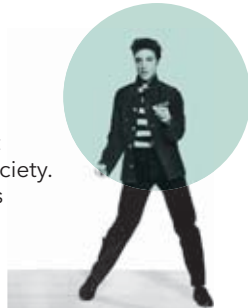
Height of Polio Epidemic

Fifty-eight thousand cases are reported in 1952. From the 1930s through the 1950s, Family Service collaborates with area hospitals on well-baby checks in response to repeated polio outbreaks.

1950s

Post-War Growth & Prosperity

Family Service handles social issues that accompany the changes occurring in society. In conjunction with the Illinois Children's Home and Aid Society, counseling and adoption referrals are provided for the increasing number of single mothers in the community.



1961-62

Eye Glass Fund

Family Service administers the fund on a trial basis.



1960s

Civil Rights Movement

The March on Washington culminates in Dr. Martin Luther King's "I Have a Dream" speech in 1963. Family Service partners with the Urban League on Project Enable to emphasize self-help for low-income families, especially in the African American community.



1961

First White House Conference on Aging

Conference leads to passage of Social Security, Medicare, Medicaid and other programs addressing issues of aging. In the 1960s, Family Service adds new senior services.

1970s

Era of Expansion

White House Conference on Aging makes funds available for critical senior needs. Family Service adds more programs for seniors: RSVP, Senior Transportation, Meals on Wheels, Reassurance Calling and an expanded Homemaker Service for in-home elder care.



1990s

Technology Boom

World Wide Web is created, leading to expanded home computer use. First agency website launches in 1998.

1975

New Programs

Added services include: First Call for Help, Family Life Education and Family Financial Counseling.



1980-90

Food Pantry

Family Service opens an emergency food pantry in response to local economic conditions. It requires so much space that the board seeks a larger building.

1986

New Building

After many moves, satellite offices and 75 years of renting, the Family Service board approves purchase of the building at 405 South State Street with 10,000 square feet of space.

1980s

Rise of Consumer Debt

Personal debt escalates and credit starts to become a way of life. Family Service adds a new financial training component to the agency's job counseling service.



1992

Meals on Wheels

Meals on Wheels delivers its 500,000th meal. Grows from serving 10 people per day in 1965 to 110 per day.

2000s

Decade of Planning

Family Service practices fiscally conservative policies and good stewardship of resources, and is well placed to weather the recession while maintaining critical client services. The agency develops strategic plans, invests a bequest, makes capital improvements without loans and cultivates business partnerships which provide volunteers and donations.



2008

Senior Transportation

Senior Transportation adds Quality of Life rides, allowing seniors access to activities that enrich life.



Friends of the Family

Family Service Donors

July 1, 2015 - June 30, 2016

(Donations received after June 30, 2016 are not reflected below)

We extend our deepest appreciation to all our Friends of the Family who provided essential support to Family Service and, through us, to the thousands of individuals and families who we served this year.

\$1,000 +

Adams, Richard & Januszki, Pat
Allison, Elizabeth
BankChampaign
Bautch, Sheryl
Carle
Champaign West Rotary
Clark, Roger
Day, Deborah
Driscoll, James
Henderson, William & Kathryn
Irwin, David
Kruse, Mary
Kulas Family Fund
Logue, Mark
Luther, Mildred
Monday, Sharon
Neumann, Frederick
Phillips, James & Constance
St. Matthew Luthern Church
Tepper, Ed & Nancy
Women's Business Council

\$500 - \$999

Aronson, Kenneth S. & Sari
Busey Bank
Bunce, Joyce K.
Christie Clinic Illinois Marathon
Mile Sponsors
Cozad Asset Management, Inc.
Dixon, Joan
Einhorn, Ann
Feinen, Chuck & Debra
Fraser, Kim & Cindy



The Champaign West Rotary hosted their inaugural C-U's Got Talent to raise funds to benefit four local non-profits including Family Service. The event was a great success with a dinner, talent show, and auctions. Many thanks to Champaign West Rotary members and their event sponsors for their generosity!

Fraternal Order of Police Lodge #17
Gillette, Mike & Sheila
Haile, Mike & Linda
Hilgert, Joyce
In memory of Ruth Pembroke
Holbrook, Robert
La Fave, Wayne & Loretta
Michelson, Bruce & Theresa
Miley, George & Elizabeth
Mueller, Allan
Nagy, Renee
Porcheddu, Julie A.
Schuele, Amy
Smith, Amie & Todd
Spodek, Bernard & Prudence

\$250 - \$499

Carlson, Irene V.
Champaign Telephone Co.
Cockrum, Dennis
Dutton, Lois
Edwards, Robbie & Nohmer,
Richard
Goode, Kenny & Terry
Hannah, Carol J.
Hood, Peter & Joan
Hunt, Donnell & Dorothea
Kiddoo, Ronald & Susan
Kuchinke, Peter & Betsy
Nolan Grob, Colleen M.
Pace, Richard & Joy
Redmon, Lisa

Schicht, Richard
 Settecase, Barbara
 Toalson, Dianne
 Tobin, Hugh
In memory of Margaret Tobin
 Walls, Helen
 Wetzel, Laura L.

\$100 - \$249

Alstetter, Carl & Nadja
 Anderson, Muriel
In memory of John Anderson
 Anderson, Vicki J.
 Ascoli, Albert
In memory of Marian Ascoli
 Bagby, John & Bea
 Bauer, Steve & Linda
 Bautch, Richard & Coblenz-
 Bautch, Kelley
 Bell, George & Jennifer
 Berkey, Israel & Stephanie D.
 Birnbaum, Freda
 Bodnar, Karen
 Boehm, David
 Brooks, Deborah R.
 Brown, Waynona
 Busboom, Sheila & Les
 Call, Jerry
 Campbell, Roy & Ann
 Capel, William
 Christensen, Jackie
 Commerce Bank
 Cooke, Richard A.C.
 Davis, Ramona & Gary
 Debevec, Paul
 Dennemann, Kelly
 Easley, John & Feeney-Easley,
 Bernadette
*In memory of Donald &
 Marilyn Cohen*
 Eichelberger, Lila Jean
 Ezra Levin Foundation
 First Financial Bank
 Friedman, Stanley
 Friese, Mike & Beverly
 Gillespie, Robert



2016 Paper Valentines: *Thanks to people and groups who contributed practical paper Valentines (household and hygiene items) for older adults in need. They were truly appreciated!*

Gingold, William & Phyllis
 Gottheil, Fred & Diane
 Graves, Karen
 Gravlin, Kathryn
 Green, Jane
 Greenberg, Eugene & Antoinette
 Hall, Cynthia
 Hanson, Rebecca
 Hart, Darrell
In memory of Marilyn Cohen
 Hicks, Rebecca
 Hildreth, Ruth
 Hoffman, Mary M.
 Hoffman, Kelly
 Human Kinetics
 Hummel, Bonnie
 Irvin, Beverly A.
 Jacob, Todd & Michelle
 Johnson, Charles & Marilyn

Johnson, Patricia & Yaxley, Tom
 Jordan, Laura
 Judy, Shirley Brooks
 Kaler, James & Maxine
 Kieffer, George & Beverly
 Kirby, Alice
 Kling, Julia
 Kogen, Peter A.
 Kudeki, Beverly
 Laugges, Randy & Linda
 Lawhead, Jim & Regina
 Liss, David & Loreale
 Loschen, Ken & Juanita
 Martindale, Kevin W.
 Mayes, Lola
 Melhado, Evan & Lee
 Neely, Ann & Skip
 O'Connor, Georga
 O'Rourke, Diane & Tom



Evelyn and Justin Lee receive smiles and high fives when they deliver Meals on Wheels because of their infectious Southern hospitality. They were awarded the Jane & Dickens Green Award for Exceptional Volunteerism at last year's volunteer appreciation tea hosted by our Senior Resource Center. The mother/son team usually delivers the black route three times a week.

Pilas, Barbara
 Rinehart, Marlyn
 Robbins, Gretchen
 Roberts, Donald & Gay
 Rockett, Angus & Elaine
 Roemig, Gary R.
 Rothbaum, Melvin
 Rothermel, Sharon L.
 Schoedel, Grace & William
 Shelby, Sally
 Smith, Ora
 Spies, Henry & Lois
 Stewart, Margaret
 Stifanos, Debesai
 Swisher, Virginia & Randall
 To, Lan Thi Nguyen
 Tucker, Heather
 Van Es, John & Bette
 Welch, Fran & Jim
 Whiteley, Herb E. & Yvette
 Whittaker, Marilyn

Wicklund, Lila Jean
 Wolfe, Ralph & Gretka
 Yairi, Janie & Ehud
 Young, Jane E.

\$25 - \$99

Aden, Timothy
 Amaya, George & Lisa
 Anderson, Janet
 Barger, Maria
 Bauman, June
 Beard, Rita
In memory of Viola Chatmon
 Beck, Douglas
 Beldon, Robert & Dot
In memory of Larry Brady
 Bell, Carolyn J.
 Bishop, Betty
 Blockman, Arnold & Rit
In memory of Paul Adams
 Bohl, Marie
 Bowden, Larry & Fonda
 Bowman, William & Rosina
 Brichford, Maynard
 Bridgeford, Catherine (Kay) E.
 Brinkmann, Kathleen
 Bruns, Charles
 Cain, Kathy

Carlton, Brenda & Sliwinski, Ben
 Cekan, Janice
 Chakravorty, Dwipendra & Uma
 Conerty, Joanne & Damewood,
 Dorothy & Kelly, Martha &
 Sargent, Pat
In memory of Jean Smith
 Cook, Elizabeth
 Cooper, Arnold
 Daigh, George & Nancy
 Dalton, Louis D. & Betty J.
 Davisson, Mr. and Mrs. M.T.
 Deak, Mary S.
 Dean, Karl
 Devine, William & Janet
 Duddleston, Leona L.
 Dunn, Bernard & Christine
 Ellis, Mary
In memory of Juanita Rector
 Espeseth, Robert & Mary Ann
 Fehrenbacher, Mary Lou
 Fisher, Connie
 Frankenberg, Natalie
*In memory of Donald &
 Marilyn Cohen*
 Gardner, Donna
 Gates, Phillip & Suzanne
 Gillespie, Jack
 Ginsberg, Joli



Family Service RSVP volunteers honor the memory of Dr. Martin Luther King, Jr. through service. They partnered with the American Legion Auxiliary to make plastic sleeping mats for homeless veterans from donated plastic shopping bags. Our RSVP members gathered to fold and cut the bags so the auxiliary members can knit the strips into mats.

Grove, James
 Harder, Violet
 Henigman, Juliet
 Henkel, Sarah
 Henry, Mark A.
 Himelick, Elizabeth
 Hitchins, Keith
 Hodson, Kay E.
 Hood, Dorothy
 Hood, Mary Ann
 Huang, Chi M.
 Hunter, Francis
 Jolly, Sharla & Franklin, Rocky
 Karr, Marylin
 King, Donald R.
 Kubitz, William & Carol
 Li, Xili
 Lokshin, Solomon
 Long, Joe & Alice



Linda Bauer stands beside the memory loss resource library that she played an instrumental role in creating. It is a project of the Memory Connections program—a community collaborative hosted by our Senior Resource Center. The library is housed at the First United Methodist Church and is open to the community weekdays. Books, CD's, DVD's, and other resources are available on a loaned basis to anyone challenged by dementia and those who care for them.



Sheryl Bautch (left), Family Service Executive Director, presents the Vicki Stewart Spirit of Courage Award to RSVP volunteer Rachel Dyal (right) at the RSVP Volunteer Appreciation Luncheon.

Mancuso, Dana
 Mank, Norma
 Martin, Geraldine
 McDonald, Edward & Evelyn
In memory of Dorothy Bautch
 McGrain, Joann
 Moffett, Harold
 Mullally, Donald & Carolyn
 Neilson, James A. & Carol L.
 Nelson, Randall & Marcia
 Newman, Elaine
 Oakley, Dorothy
 O'Donnell, Michael
 Oliver, Cynthia
 O'Neal, Patricia
 Oswald, Phyllis
 Peeples, Geraldine D.
 Phillips, Luella S.
In memory of Donald Cohen
 Plummer, Ellen
 Pryor, Lorraine
 Quinlan, Mary
 Renken, Gail & Beverly E.
 Richardson, Lawrence
 Scully, Lucia & Robert
 Seaman, Thomas
 Servants of the Holy Heart of Mary

Silver, Doris
 Smith, Helen
 Smith, Ralph & Christiana
 Stagg, Nancy
 Stanton, Margaret & Gregory
 Summers, Amy
 Swisher, Judith & Harold
 Sztelle, Matthew & Alisha
 Taylor, Sharon
 Tucker, Christie L.
 Vidoni, Dennis & Mary
In memory of Dennis May
 Voigtlander, Betty
 Wensel, Elisabeth
 West, Elfrieda
 Wheeler Smith, Myrna
 Wilcox, Julie & John
 Willms, Dora
 Wilson, Mary Anne & David
 Wolf, Steve
 Wulf, Dorothy
 Young, Angela M.

\$1 - \$24

Beck, Donna
 Broadbent, Joanne & Alan
 Burbridge, Kameron
 Buttitta, John

Carolan, Kathleen
 Charette, Jeanne
 Claxon, Hongru Zheng
 Coleman, Jack & Carol
 Conerly, Raquel A.
 Cooks, Annie
 Coon, Marie
 Coyle, James & Judith
 Del Toro Gomez, Maria
 Diveley, Bobby G.
 Dyer, Callie
 Everence, Betty A.
 Foltz, Shirley
 Foote, J. Lindsley
 Frazier, Erica M.
 Gould, Madonna
 Grice, Martha V.
 Grobstein, Rose
 Hardin, Joy
 Himelick, Elizabeth
 Hoff, William S.
 Hooker, Bob & Marilyn
 Johnson, Bessie M.
 Johnson, Richard A.
 King, Mary C.
 Krueger, Melanie
 Kuntz, Shirley
 Lamanske, Ping
 Land, Rosielee
 LeBerge, Betty
 Lindell, Pam

Majers, Louise
 Maxwell, W. Hall C.
 McMath, Maxine
 Novruzova, Ninel
 Obenland, Minnie
 Panchal, Somabhai & Kanta
 Paquin, Beverly
 Parrish, J. Gregory
 Richardson, Thomas & Diane
 Schooley, Fred
 Slaton, Nancy K.
 Snook, Jerry & Carolyn
 Spencer, Doreen
 St. John, Dorothy M.
 Thomas, Beverly
 Volkos, Patricia
 Wease, Marian
 Williams, Carol S.
 Williams, Leroy
 Zink, Larry & Darlene



RSVP Director Karen Graves (left) poses with RSVP volunteer Dale Benz holding his certificate of appreciation presented at our Veterans Day luncheon at the Stevick Senior Center. He was one of 16 honored veterans.

*“Keep up the great service to our community!”
 (From a donor)*

We regret any inadvertent omissions from or errors in this list. Please contact us so that we may correct the oversight.



Packets of seeds were distributed at the RSVP Volunteer Appreciation Luncheon to honor these generous and experienced seniors who help our community to blossom!



Lincoln's Challenge Cadets assist with unloading cases of canned goods for the Food for Seniors program that provides groceries twice a month to 200+ seniors with need. RSVP & Stevick Center Coordinator Robbie Edwards (seated) manages the program with help from RSVP staff member Janiece McIntyre, (standing).

We also wish to acknowledge the generous in-kind donations received during fiscal year 2016 from Blossom Basket, Deborah Brooks & Patrick Madigan, Carle, Champaign County Association of Realtors, City of Champaign Township, C-U at Home, Katrina Cummings, empty tomb, Fannie May, Karen Fletcher, Fraternal Order of Police Lodge #17, Kenny Goode, Jane Green, Heartland Healthcare, Hickory River, Beverly Kudeki, The News-Gazette, Premier Print Group, RSVP raffle contributors, Sinai Temple, Stevick Foundation, Katherine Underwood, Bonnie Brooks Volk and the many other organizations and individuals who provided services, equipment and products to assist our organization and those we serve.



In addition to financial and in-kind support, hundreds of volunteers donated their time and talents to deliver meals, provide transportation, make phone calls, visit homebound seniors, help in offices, and serve on our board and advisory committees.



2017 Family Service Board of Directors:

Seated: (l to r) Sheila Gillette, Beverly Kudeki, Connie Phillips, Candace Branigan

Standing: (l to r) Susan Johnson, Karen Kulas, David Donsbach, Christopher Randles, Scott Love, Karen Foster

Not pictured: Maria Byndom, Matthew Lee, and John Snyder



Family Service
Enriching Lives Across the Generations

405 S. State Street • Champaign, IL 61820-5196

NONPROFIT ORGANIZATION
U.S. POSTAGE PAID
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PERMIT NO. 345



United Way
of Champaign County

PREMIER
PRINT GROUP
INFINITE SOLUTIONS

Premier Printing does an excellent job with our printed materials. We want to honor their loyal support and professional assistance.

Thanks for your support!

BOARD OF DIRECTORS
as of Jan. 01, 2017

David Donsbach, *President*

Karen Foster, *Vice President*

Christopher Randles, *Treasurer*

Beverly Kudski, *Secretary*

Candace Branigan

Maria Byndom

Sheila Gillette

Susan Johnson

Karen Kulas

Matthew Lee

Scott Love

Connie Phillips

John Snyder

OUR MISSION



Founded in 1911, Family Service is the oldest private social service agency in Champaign County. Our mission is supporting people across the generations by providing quality human services.



FOR MORE INFORMATION

For more information regarding this report or any of the programs of Family Service, contact Executive Director Sheryl Bautch at (217) 352-0099 or sbautch@familyservicecc.org. You may also visit our website at www.famservecc.org.